



Ministry for Seniors and Accessibility

Business or Non-profit Organization
Accessibility Compliance Report

Table 2: Organization business details (maximum up to 20)

OCTOBER 2026

Item Number	Organization legal name (required)	Number of employees in Ontario (required)	Business number (BN9) or AODA identifier (required)	Operating / business name	Organization Sector (required)	Subsector (required)	Industry Group (required)
Item # 1	Hy's of Canada Ltd.	150	102440369	Hy's Steakhouse & Cocktail Bar	72 - Accommodation and Food Services	722 - Food Services and Drinking Places	7225 - Full-service restaurants and limited-service eating places



Business address

Address at which letters can be sent to the company director/officer accountable for the organization's compliance with the AODA.

Table 3: Organization business address (maximum up to 20)

Item Number	Organization legal Name (required)	Address line 1 (required)	Address line 2	City (required)	Province or State (required)	Postal code or Zip code (required)	Country (required)
Item # 1	Hy's of Canada Ltd.	610 - 375 Water St. Street	N/A	Vancouver	BC (British Columbia)	V6B 5C6	Canada



Ministry for Seniors and Accessibility

Business or Non-profit Organization
Accessibility Compliance Report

Mailing address

Address where letters can be sent to the person responsible for coordinating the organization's AODA compliance activities.

Table 4: Organization mailing address (maximum up to 20)

Item Number	Organization legal name (required)	Address line 1 (required)	Address line 2	City (required)	Province or State (required)	Postal code or Zip code (required)	Country (required)
Item # 1	Hy's of Canada Ltd.	365 Bay St.	N/A	Toronto	ON (Ontario)	M5H 2V1	Canada



Ministry for Seniors and Accessibility

**Business or Non-profit Organization
Accessibility Compliance Report**

Certification statement

Section 15 of the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) requires that accessibility reports include a statement certifying that all the required information has been provided and is accurate, signed by a person with authority to bind the organization(s).

Note: It is an offence under the Act to provide false or misleading information in an accessibility report filed under the AODA.

The certifier may designate a primary contact for the Ministry for Seniors and Accessibility to contact the organization(s); otherwise, the certifier will be the main contact.

Certifier: Someone who can legally bind the organization(s).

Primary Contact: The person who will be the main contact for accessibility issues.

Acknowledgement

☒ I certify that all the information is accurate, and I have the authority to bind the organization (required)

Certification date (yyyy-mm-dd) (required) 2026-10-14



Ministry for Seniors and Accessibility

Business or Non-profit Organization
Accessibility Compliance Report

Certifier information

Table 5: Certifier information

Last name (required)	First name (required)	Position title (required)	Business phone number (required)	Business phone number extension	Email (required)	Alternate phone number	Alternate phone number extension	Fax number
Buckley	Megan	Chief Operating Officer	604-684-3311	232	meganb@hyssteakhouse.com	N/A	N/A	N/A

Primary contact for the organization(s)

☒ Check if the primary contact is same as the certifier

Table 6: Primary contact information

Last name (required)	First name (required)	Position title (required)	Business phone number (required)	Business phone number extension	Email (required)	Alternate phone number	Alternate phone number extension	Fax number
Buckley	Megan	Chief Operating Officer	604-684-3311	232	meganb@hyssteakhouse.com	N/A	N/A	N/A



Ministry for Seniors and Accessibility

Business or Non-profit Organization
Accessibility Compliance Report

Compliance questions

General Section

Question 1. Is your organization in compliance with all applicable requirements of the General Section?

☒ Yes ☐ No

Resources for Question 1

- Read Ontario Regulation 191/11, Part I: General (<https://www.ontario.ca/laws/regulation/110191#BK07>)
- Learn more about your requirements for question 1 (<https://www.ontario.ca/page/accessibility-rules-public-sector-organizations7>)
- Accessibility Policy Sample (<https://forms.mgcs.gov.on.ca/dataset/on000907>)
- Sample Multi-year Plan Template (<https://forms.mgcs.gov.on.ca/dataset/on00091>)
- Accessibility Training Requirements Checklist (<https://forms.mgcs.gov.on.ca/dataset/on000927>)
- The Accessibility Standards Checklist (<https://forms.mgcs.gov.on.ca/dataset/on001257>)

Comments for Question (Please provide additional details to support your answer)

N/A

Information and Communications Standards

Question 2. Is your organization in compliance with all applicable requirements of the Information and Communications Standards?

☒ Yes ☐ No

Resources for Question 2

- Read Ontario Regulation 191/11, Part II: Information and Communications Standards (<https://www.ontario.ca/laws/regulation/110191#BK87>)
- Accessible Educational and Training Resources and Materials Checklist (<https://forms.mgcs.gov.on.ca/dataset/on001197>)
- World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0 (<https://www.w3.org/WAI/standards-guidelines/wcag/7>)
- The Accessibility Standards Checklist (<https://forms.mgcs.gov.on.ca/dataset/on001257>)



Ministry for Seniors and Accessibility

Business or Non-profit Organization
Accessibility Compliance Report

Comments for Question (Please provide additional details to support your answer)

N/A

Employment Standards

Question 3. Is your organization in compliance with all applicable requirements of the Employment Standards?

☒ Yes ☐ No

Resources for Question 3

- Read Ontario Regulation 191/11, Part III: Employment Standards (<https://www.ontario.ca/laws/regulation/110191#BK207>)
- Learn more about your requirements for question 3 (<https://www.ontario.ca/page/accessibility-rules-public-sector-organizations#section-87>)
- Sample Return to Work Process and Plan (<https://forms.mgcs.gov.on.ca/dataset/00477>)
- Sample Accommodation Process and Plan (<https://forms.mgcs.gov.on.ca/dataset/00487>)
- Providing Accessible Emergency Information to Staff (<https://forms.mgcs.gov.on.ca/dataset/on000327>)
- Accessible Recruitment Process (<https://forms.mgcs.gov.on.ca/dataset/on000317>)
- The Accessibility Standards Checklist (<https://forms.mgcs.gov.on.ca/dataset/on001257>)

Comments for Question (Please provide additional details to support your answer)

N/A

Transportation Standards

Question 4. Does your organization provide transportation services, either directly or through a third party? ☐ Yes ☒ No

Resources for Question 4

- Read Ontario Regulation 191/11, Part IV: Transportation Standards (<https://www.ontario.ca/laws/regulation/110191#BK347>)
- Learn more about your requirements for question 4 (<https://www.ontario.ca/page/accessibility-rules-public-sector-organizations#section-107>)



Ministry for Seniors and Accessibility

Business or Non-profit Organization
Accessibility Compliance Report

- Transportation Standards Reference Guide (<https://forms.mgcs.gov.on.ca/dataset/on00336>)

Comments for Question (Please provide additional details to support your answer)

N/A

Design of Public Spaces Standards

Question 5. Is your organization in compliance with all applicable requirements of the Design of Public Spaces Standards?

☒ Yes ☐ No

Resources for Question 5

- Read Ontario Regulation 191/11, Part IV.1: Design of Public Spaces Standards (<https://www.ontario.ca/laws/regulation/110191#BK91>)
- Learn more about the requirements for Question 5 (<https://www.ontario.ca/page/accessibility-rules-public-sector-organizations#section-11>)
- Design of Public Spaces Standards (DOPS) Reference Guide (<https://forms.mgcs.gov.on.ca/dataset/on00335>)

Comments for Question (Please provide additional details to support your answer)

N/A

Customer Service Standards

Question 6. Is your organization in compliance with all applicable requirements of the Customer Service Standards?

☒ Yes ☐ No

Resources for Question 6

- Read Ontario Regulation 191/11, Part IV.2: Customer Service Standards (<https://www.ontario.ca/laws/regulation/110191#BK148>)
- Learn more about your requirements for question 6 (<https://www.ontario.ca/page/accessibility-rules-public-sector-organizations#section-7>)
- The Accessibility Standards Checklist (<https://forms.mgcs.gov.on.ca/dataset/on00125>)